

MATERIAL CARE & MAINTENANCE

Natural Wicker Furniture

Natural, organic wicker is usually made from rattan, a tropical climbing palm that can be split into thin strips and woven. It is to be used indoors with no direct exposure to the elements. Natural wicker is easy to clean, and the best method is to dust regularly with a cloth, a soft brush, or vacuuming the piece with the brush attachment of a vacuum cleaner. Deep cleaning natural wicker with a mild detergent can be done using a soft brush as needed.

Synthetic Wicker

Synthetic wicker is made from high density polyethylene from trusted ISO certified brands like Viro[®], Wintech[®], Rehau[®], and HDPE fibers. It is then extruded or pressed, and woven onto an aluminum frame. Synthetic wicker is remarkably durable and many are completely resistant to the exposure from all weather conditions. The commercial quality fiber used is formulated with a UV resister to prevent discoloration from sun exposure as well. They can be left outside, uncovered through all seasons if necessary. Synthetic wicker should be cleaned with a mild detergent using a soft brush. Rinse well to remove all residues. Synthetic wickers should not be painted. To extend the life of your furniture, it's recommended to invest in furniture protective covers to protect from the environment during winter months or when the items are not in use.

Aluminum

Extruded aluminum outdoor furniture will not rust. It is lightweight as it is hollow in form. Beginning and end of season cleaning is recommended and should generally be adequate to maintain the condition of your furniture. Cleaning the furniture using a soft brush and a mild detergent will be sufficient. It is perfectly acceptable to use a silicone spray or auto wax to further protect the surface of finished aluminum but it is not necessary. It is most important to wash your furniture well before storing it for the winter to prevent the buildup of corrosive pollutants to act on the surface over the winter months. To extend the life of your furniture, it's recommended to invest in furniture protective covers to protect from the environment during winter months or when the items are not in use.

Polyresin Adirondacks

The maintenance free 100% green recycled polyresin Adirondacks allows you to just enjoy this type of furniture year after year. This is a completely "green" product as all materials used are made of recycled plastics. You will not have to seal it, stain it or worry about fading. A lineup of the best selling polyresin Adirondacks colors is available.

Umbrellas

The patio umbrellas are offered in a polyester fabric as a standard option. For an additional upcharge a selection of 20 Sunbrella[®] fabrics are available. They will have a high resistance to rain and sun damage. It is important to close umbrellas during heavy rain and windy conditions to prevent the slight chance of blowing over or ribs breaking as this is not covered under the 6 month warranty.

Acacia

Regular cleaning of your acacia will keep beautiful: Wash with mild soap and water, scrub with brush, and rinse well. Towel dry when done (once weekly if located near a pool or hot tub). Wipe dry after rain and any liquid spill. When not in use, place waterproof covers over furniture.

Teak

Regular cleaning of your teak will help prevent mildew build-up and potential discoloration. A quick wash with mild soap and water and some bleach or vinegar mixed in usually does the trick. Make sure to use a soft plastic brush as metal brushes can scratch and damage the wood's surface. Some harder to clean stains can be removed with a store-bought teak cleaner. When cleaning your teak, always start with the most mild cleaning solution. If that doesn't work, try something more concentrated.

Polypropylene Rope

Polypropylene is susceptible to UV damage. Regular cleaning will keep rope beautiful: Wash with mild soap and water. Please keep sharp objects away from rope to avoid any cutting or fraying.

sunbrella™ FABRIC CUSHION CARE & CLEANING

When upgrading to the Choice of Fabric program you will receive Sunbrella® fabric cushions. The Outdoor Sunbrella® fabrics can be left outside all season. It is recommended to cover cushions with a towel if you have on suntan lotion. The fabric, and sun lotions, when hit by the sun's ultra-violet rays cause a chemical reaction that may stain the fabric. Treated fabrics will resist mildew as well when exposed to moisture. It is important to turn the cushions on their ends when exposed to a heavy rain and water soaking. Quality cushions are designed to drain well and dry quickly, however once water penetrates the fabric it may be difficult to release unless the cushion is put upright with the zipper to the bottom. Certainly protecting any cushion from rain and sun when possible will prolong its life. One of the best ways to keep Sunbrella® fabrics looking good and to delay deep or vigorous cleaning is to properly maintain the fabrics. This can be accomplished by simply brushing off dirt before it becomes embedded in the fabrics, wiping up spills as soon as they occur or spot cleaning soon after stains occur. Sunbrella® fabrics have a special finish that enhances water repellency. The finish is designed to last for several years of normal use, but may be refreshed after a thorough cleaning or extended use. Heavy stains and mildew may require multiple cleanings as mildew may grow on dirt and can cause the stains to be challenging to remove.

General or light cleaning

- Brush off any loose dirt.
- Prepare a cleaning solution of 2 ounces (1/4 cup) mild soap per gallon of lukewarm water (less than 100°F/38°C).
- Use a sponge or a soft bristle brush to clean.
- Allow cleaning solution to soak into fabric.
- Rinse thoroughly to remove all soap residue.
- Allow fabric to air dry.

Spot cleaning

- Apply a light mist of mild soap and water using a spray bottle.
- Work the solution into the stain by lightly scrubbing the area with a sponge or very soft bristle brush.
- Rinse thoroughly to remove all soap residue.
- Blot excess moisture with a clean, soft towel or sponge.
- Air dry. Repeat steps 3 and 4 until all soap residue is removed.

Professional cleaners

DO NOT dry clean Sunbrella® fabrics. In evaluating the services of a professional firm, you should inquire about the firm's experience in working with Sunbrella® fabrics and knowledge of cleaning and re-treatment requirements.

Protect the area around your Sunbrella® fabric. Always rinse Sunbrella® fabric thoroughly to completely remove bleach. Sunbrella® fabric air dries very quickly. Do not put in dryer. If fabric has some wrinkling, use of an iron can be necessary, but only on the synthetic setting. As some irons exceed the recommended 100°F/38°C temperature on the synthetic setting, test a small inconspicuous area before ironing entire piece. DO NOT use a steamer or iron set to steam setting.

*Synthetic fabric heat settings normally do not exceed 150°F/66°C.

INDOOR FABRIC CUSHION CARE & CLEANING

CC: S-Spot clean with a water-free dry cleaning solvent. Pretest a small inconspicuous area before proceeding. Do not use water. Cushion covers should not be removed and laundered. Use a professional furniture cleaning service when an overall soiled condition has been reached.

CC: W-Spot clean with a water-based shampoo or foam upholstery cleaner. Pretest a small inconspicuous area before proceeding. Do not use solvents to spot clean. Cushion covers should not be removed and laundered. Use a professional furniture cleaning service when an overall soiled condition has been reached.